

Do your cost allocation take too much time?

Then review our list of possible administrative relief in relation to cost allocation

1. Optional message

An optional message from the property owner/administrator can be added to the invoices. One message can, for instance, be added for residents who will get a refund because they have paid too much on account and another for residents who need to pay more. A single message for all residents can also be added.

2. Sorting of invoices

The invoices for residents who have moved out are placed at the bottom of the pile. The new address of such residents can also be added to the invoice.

3. Removal reading on the internet

A meter reading for residents moving out can be ordered on the internet at www.brunata.dk. Your regional centre will then receive an email with your request.

4. Exchange of information

Regulation amounts in the accounts (additional payments or refunds) can be supplied electronically for direct input into all rent administration systems. The file with the regulation amounts can be emailed.

Brunata can receive information about residents' names, removal dates and payments on account electronically. The information can be emailed to forbrugsregnskab@brunata.dk.

The data exchange format must, however, be

agreed before electronic exchange can take place. If you have not previously submitted or received data electronically, you can agree the specific formats for the exchange by contacting us at forbrugsregnskab@brunata.dk.

5. Flexible allocation keys

Brunata's accounting system is so flexible that any cost can be allocated to any allocation key. Consequently, the costs specified in the agreements in commercial rental contracts can be allocated and specified on the invoice.

6. Details on residents' invoices

In connection with meter readings, the resident receives a reading receipt. The receipt states the consumption for each meter, while the invoice normally only shows the total consumption. In our experience, many residents request information about the consumption for each meter, so that they can relate the information on the receipt to the invoice. We have therefore made it possible to specify the flat's consumption for each meter on the invoice.

7. Questions about cost allocation

If a resident has questions in relation to the cost allocation, our employees in both the Unit Processing Department and the Complaints Department are very experienced in answering questions concerning metering and consumption in a simple, comprehensible way.

