

Brunata Online Resident

Resident's Manual UK-QB 101430 / 19.07.2013

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PDF

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Brunata is a 100% Danish owned company. We have more than 90 years of experience within developing and producing heat cost allocators, heating accounts and meter service. We have a quality system fulfilling DS/EN ISO 9001 and 14001. Please contact us if you would like more information about our products, want to contact one of our local branches or have any other questions.

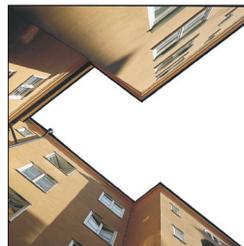
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Brunata Online Resident Resident's Manual WebMon and WebArchive

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What is Brunata Online?

Brunata Online includes all the internet based services being developed currently by Brunata. Brunata Online among other things provides access to Brunata WebMon and Brunata WebArchive, which display a range of information about your consumption of heating, water, etc. To get access to Brunata WebMon, the consumers in the building where you reside in must have their meters read by a BrunataNet system. A BrunataNet system obtains remote readings of, for instance, heating, water, energy and electricity meters electronically, without Brunata reading personnel having to access the homes.

Who can access the system?

As a resident in a building with a BrunataNet system, you can get access to the information collected about the consumption in your particular flat via Brunata Online and your computer. You get the so-called resident's access to Brunata WebMon. Six conditions must be met for you to be given resident's access:

- Your property must have a BrunataNet system – in other words, it must be possible to read the meters remotely without access to the home.
- Your administrator must have an agreement with Brunata about Brunata WebMon.
- You must be the legal owner of the home (flat/room).
- You must have an email address.
- You must have received an activation letter with an activation code.
- You must have access to one of the following browsers: Microsoft Internet Explorer, Google Chrome or Mozilla Firefox.

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Activation

To get access to Brunata Online, you must have received an activation letter with an activation code. When you receive your activation letter, you can log in at www.brunata.com under Brunata Online.

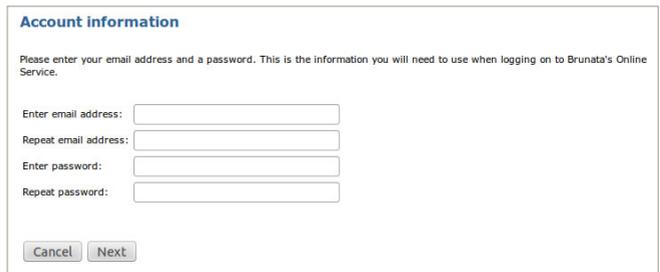
Select 'New user'.

Then 'I am a resident'.

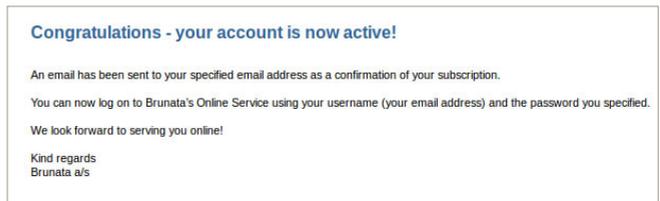
Then enter the activation code and click 'Next'.



Enter your email address (which in future will be your user name) and a password of your choice. Finish by clicking 'Next'.



Your account is now activated and you will receive an email with your login information as confirmation of your activation



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Log in

You can now log in at www.brunata.com. Enter your email address and password in the fields under Brunata Online and log in by clicking:



The screenshot shows the Brunata Online login interface. On the left is the Brunata logo. To its right is the login form with 'Brunata Online' as a header. Below the header are two input fields: 'Username' and 'Password'. Underneath these fields are two links: 'New User' and 'Forgot Password?'. To the right of the login form is a vertical navigation menu with three items: 'Home' (with a house icon), 'Contact' (with an envelope icon), and 'Sitemap' (with a document icon). A blue circular button with a white checkmark is positioned to the right of the 'Forgot Password?' link. The entire login form area is circled in red. Below the login form, there are sections for 'Products' and 'Services' on the left, and a blue banner image of a penguin on the right.

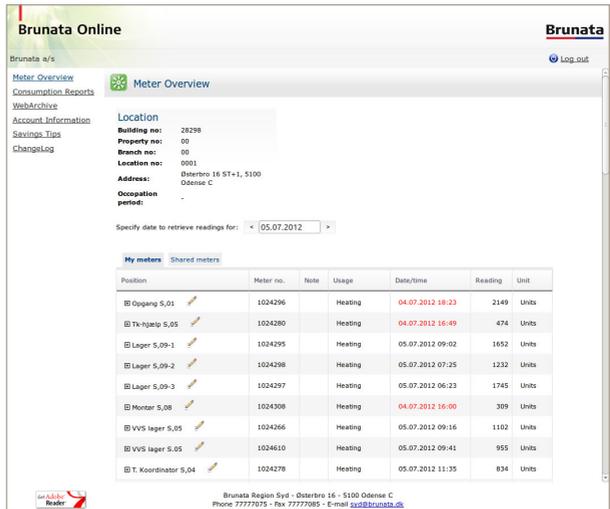
Forgotten password

If you have forgotten your password, you can request a new password via the Brunata website under Brunata Online.

This screenshot is a close-up of the login form area from the previous image. It shows the 'Brunata Online' header, the 'Username' and 'Password' input fields, and the 'New User' and 'Forgot Password?' links. A red arrow points directly to the 'Forgot Password?' link. The blue circular button with the white checkmark is also visible to the right.

Meter summary

On this summary page, you can quickly form an overview of the meter portfolio and its status. The meters are listed in a table showing meter location, meter number, any notes, consumption type, date/time, latest meter status and the measuring unit. In addition, you can see earlier readings by entering an earlier date. On this page, you can also see your location in the block. This information is practical if you need to contact Brunata's customer services at some point.



The note column may contain up to three icons indicating the meter installation date, the removal date or an icon for shared meters (see image below). The installation date icon (with the date as pop-up text) is displayed if the meter was installed after the resident moved in. The removal date icon (with the date as pop-up text) is displayed if the meter was removed after the resident moved in. The icon for shared meters (with the decimal as pop-up text) is only displayed if the meter is shared by several residents. The icon explanations under the table are only displayed if relevant to the location.

		2121		Temperature	05.07.2012 14:30	22.7	Celsius
		2136		Temperature	05.07.2012 14:29	25.0	Celsius
		Stor kontor		Temperature	05.07.2012 14:38	28.3	Celsius
		Lille mødelok.		Temperature	05.07.2012 14:35	28.5	Celsius
		Lille Kontor		Temperature	05.07.2012 14:34	32.5	Celsius

Meter was mounted within the current account period

Meter was unmounted within current account period

Meter is shared between multiple consumers

Choice of date

As standard, the summary shows today's date, but you can enter an optional date or click the date selector with your mouse. The table is then immediately updated.

Specify date to retrieve readings for: < 04.07.2012 >

My meters Shared meters

Select a date (dd.MM.yyyy)

Position	Meter no.	Note	Usage	Date/time	Reading	Unit
Opgang S,01	10223		Heating	04.07.2012 18:23	2149	Units
Tk-hjælp S,05	1024280		Heating	04.07.2012 16:49	474	Units
Lager S,09-1	1024295		Heating	04.07.2012 09:02	1652	Units
Lager S,09-2	1024298		Heating	04.07.2012 07:25	1232	Units

Missing data

If there are no meter data from the chosen date, the latest data registrations for the meter are displayed. In such cases, the date will appear in red to make it quite clear that it is different from the date chosen.

Specify date to retrieve readings for: < 05.07.2012 >

My meters Shared meters

Position	Meter no.	Note	Usage	Date/time	Reading	Unit
Opgang S,01	1024296		Heating	04.07.2012 18:23	2149	Units
Tk-hjælp S,05	1024280		Heating	04.07.2012 16:49	474	Units
Lager S,09-1	1024295		Heating	05.07.2012 09:02	1652	Units

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Meter details

You can see a meter's registration data for the whole day by expanding the little cross to the left of the row. Please note that if there is only one reading, the cross cannot be expanded.

Position	Meter no.	Note	Usage	Date/time	Reading	Unit
⊞ Opgang S,01	1024296		Heating	04.07.2012 18:23	2149	Units
				04.07.2012 17:53	2149	Units
				04.07.2012 17:25	2149	Units
				04.07.2012 16:55	2149	Units
				04.07.2012 16:25	2149	Units
				04.07.2012 15:53	2149	Units
				04.07.2012 15:19	2149	Units
⊞ Tk-hjælp S,05	1024280		Heating	04.07.2012 16:49	474	Units
⊞ Lager S,09-1	1024295		Heating	04.07.2012 09:02	1652	Units
⊞ Lager S,09-2	1024298		Heating	04.07.2012 07:25	1232	Units

Location name

You can easily enter or change the name of a meter location by clicking on the small pencil icon. This brings up a pop-up window on the screen with an editable text field. Enter the desired text and then click the Save button.

Specify date to retr

Rename?

Rename position of the meter?

Opgang S,01

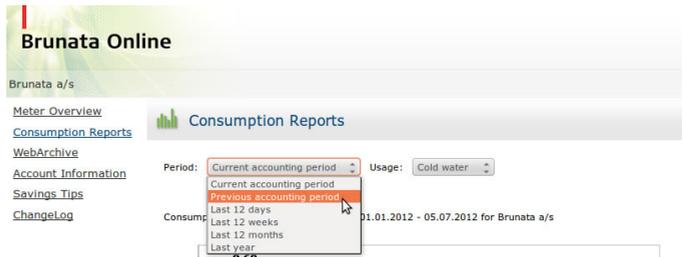
Cancel Save

Position	Meter no.	Note	Usage	Date/time	Reading	Unit
⊞ Opgang S,01	1024296		Heating	04.07.2012 18:23	2149	Units
⊞ Tk-hjælp S,05	1024280		Heating	04.07.2012 16:49	474	Units
⊞ Lager S,09-1	1024295		Heating	04.07.2012 09:02	1652	Units

Consumption reports

The menu point Consumption Reports allows you to get an overview of your consumption for a chosen period. You can choose to see your consumption for the latest quarter, the previous quarter, the last 12 days, weeks or months or the previous year.

Select Period and Use



The consumption is shown as a graph and a table for the chosen period and meter number. The consumption is shown at different resolutions depending on the length of the chosen period.

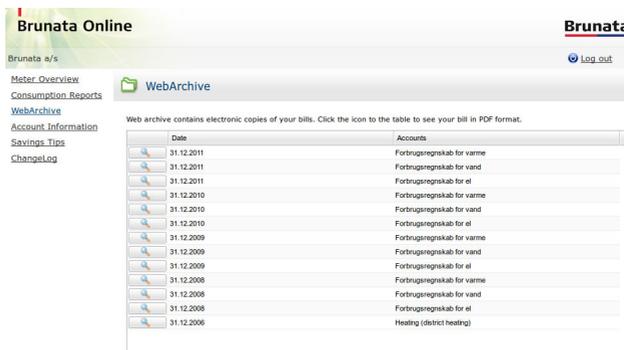


The consumption report is calculated on the basis of the registration values (telegrammes) which Brunata has received from the meters. We do not receive telegrams until the meters have been set up in our system and there is contact with the building. Deviations may therefore occur between the registrations (meter status) shown on the meter and the con-

sumption report. In the case of deviations between the registrations shown on the meter and the consumption report , the meter status applies.

WebArchive

If your administrator is signed up for this service, WebArchive allows you to see and print earlier bills received from Brunata a/s.



The screenshot shows the Brunata Online WebArchive interface. The page title is "Brunata Online" and the user is logged in as "Brunata a/s". The navigation menu includes: Meter_Overview, Consumption_Reports, WebArchive (selected), Account_Information, Savings_Tips, and ChangeLog. The main content area is titled "WebArchive" and contains the text: "Web archive contains electronic copies of your bills. Click the icon to the table to see your bill in PDF format." Below this is a table with two columns: "Date" and "Accounts".

Date	Accounts
31.12.2011	Fortbrugsregnskab for varme
31.12.2011	Fortbrugsregnskab for vand
31.12.2011	Fortbrugsregnskab for el
31.12.2010	Fortbrugsregnskab for varme
31.12.2010	Fortbrugsregnskab for vand
31.12.2010	Fortbrugsregnskab for el
31.12.2009	Fortbrugsregnskab for varme
31.12.2009	Fortbrugsregnskab for vand
31.12.2009	Fortbrugsregnskab for el
31.12.2008	Fortbrugsregnskab for varme
31.12.2008	Fortbrugsregnskab for vand
31.12.2008	Fortbrugsregnskab for el
31.12.2008	Heating (district heating)

Account information

Under Account Information, you can change your user name (email adress) and password.

Consumption suggestions

Under Consumption Reduction Advice, you will find a link to a page with suggestions and ideas for how you can help reduce your consumption costs.

News

Under News, we provide information about the initiatives and changes regularly introduced in relation to Brunata Online. In addition, it will be flagged up if there are operating problems or planned operating updates.